

# Shipping & Delivery Policy

**Things Etc** is committed to deliver you're a premium experience and therefore we partner only with best logistics company globally (India Post, Fed Ex, DHL, DTDC etc). Orders are dispatched within 3 working days or as per the delivery date specified by you at the time of placing the order.

## **How long does it take for an order to arrive?**

Orders are dispatched within 3 working days or as per the delivery date specified by you at the time of placing the order. Most orders are delivered within 7 to 8 working days. Some products have to be ordered specially from the manufacturer and may take additional time. Any additional processing time will be noted in the product detail page. However if you need an early delivery, we will be happy to assist you !

## **What if I the product is received in damaged condition?**

We are committed to making your shopping experience with us as delightful as possible. Therefore, in the rare event that you are not fully satisfied with what you ordered or is 'Damaged', 'Defective', our Friendly Returns policy has got you covered. Please call our customer care at **+91 7900005649** or email us at [bcreative@thingsetc.in](mailto:bcreative@thingsetc.in) mentioning your Order ID.. For details please refer to our '**Friendly Return Policy**' document

## **We deliver across the Globe !!**

You can get our Organic products anywhere in the world. International shipping charges apply based on the location. Please email us [bcreative@thingsetc.in](mailto:bcreative@thingsetc.in) for more details. For some countries, specific custom rules may apply too.

## **Bulk Orders Policy**

20 units or more of the same product will be construed as Bulk order and will be governed by 'Bulk Shipping' policy, charges & delivery schedules. Please email us [bcreative@thingsetc.in](mailto:bcreative@thingsetc.in) or call for more details.